

Roller - Warranty

Date effective: 1st January 2024

We the manufacturer and supplier warrant that the Sunbather Pool Cover Roller system is guaranteed to continue performing the function for which it was designed (pool cover roller system) for the warranty periods outlined below. No other function or purpose applies.

Coveroll Ground (ex Platinum) Roller:

End frame, roller tube, bung, handle, drop bolt and shaft - Five (5) years

Castors and rubber feet- One (1) year

Manual Roller Range - Domestic and Commercial (inc. 114mm - 200mm shafts & custom-made rollers):

Stainless steel end frames, roller tube, bungs, handles, drop bolts and shaft - Ten (10) years

Bearings and castors - Three (3) years

Gear Drive Rollers - Coveroll Gear Drive (ex 114 GDT), Downunder In-Ground and In-Deck & Coveroll Seat (ex GD Seat) Roller:

Roller tube and non-gear end bung - Ten (10) years

End frame, seat, external housing, frame, lid, gear end bung, assembly shaft, gear-drive - Five (5) years

Gear-drive handle - Two (2) years

Motor (Downunder Motorised In-Deck) - One (1) year

Coveroll Motorised Ground and Wall Rollers (ex AR 200) & MI60 Motorised Rollers:

End frame, roller tube, bungs and shaft - Ten (10) years

Motor and electronics - One (1) year

ConceaLid

Structural Components: frame and main lid structure - Three (3) years

Core Mechanical Component: gear drive, shaft and gear end bung - Two (2) years

Wear & user-operated components: gas struts, latches, tee handle key, gear drive handle - One (1) year

Electrical Components: motor and electronics - One (1) year

Underseat Roller - Commercial

Stainless frame, roller tube and bungs - Ten (10) years

Seating planks - Five (5) years

In-Pit Roller - Commercial

End frames, roller tube, shaft and bungs - Ten (10) years

Treadplate lid and frames - Five (5) years

Gas struts - Three (3) years

Aqua Valet:

Structural frame and casing - Ten (10) years

Castors, bearings and gas struts - Three (3) years

Motor, gearbox, electronics, batteries and wiring - One (1) year

For all roller attachments (e.g. attachment straps or cords) please refer to the Thermal Warranty.



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The benefits provided to the consumer by the warranty are in addition to other rights and remedies available to the consumer under the law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Exclusions and Conditions:

1. The purchaser failing to comply with Sunbather installation, maintenance and operational instructions.
2. Damage or failure of equipment caused directly or indirectly from work done on the system by a person not authorised by Sunbather.
3. Normal wear and tear. This is to be determined by an authorised Sunbather representative.
4. Any incidental or consequential losses.
5. Acts of God or extreme weather conditions.
6. Damage caused by overheating above 45 degrees Celsius.
7. Damage or difficulty of use due to uneven ground surface.
8. Fading of seat/lid colours over time.
9. Where rollers are installed or stored indoors, be sure to keep the area well-ventilated. Damage or markings, such as rust, caused by poor ventilation is not covered by warranty.
10. Water ingress into the motor due to a flooded pit is not deemed warranty.
11. If the Aqua Valet falls into the swimming pool all warranty will be void.
12. We note that manufacturers are not responsible for problems that are beyond their control and will not have to pay damages for goods that fail to meet Consumer Guarantees due to:
 - a cause that occurs after the goods left the manufacturer's control; or
 - an act, default, omission or representation made by some other person that is not an employee or agent of the manufacturer. For example, the original purchaser of the product damaged or used the goods in an unreasonable or unintended manner that caused the defect.
13. Proof of purchase must be supplied.
14. This warranty applies from invoice date.

