

## Automatic CVX Cover Roller - Warranty

Date effective: 1st August 2024

We the supplier warrant that the Sunbather Pool Roller is guaranteed to continue performing the function for which it was designed (pool roller) for the warranty periods outlined below. No other function or purpose applies.

**Stainless Steel Roller Mechanism:** Five (5) years. This includes the roller itself and all stainless components.

**Cover Attachment Straps:** Two (2) years.

**Electrical Components:** One (1) year on Power supply. Two (2) years on motor and switch gear.

In the maintenance of the product, Sunbather may use new or equivalent to new parts, assemblies or products for equal or improved quality. All defective parts become the property of Sunbather Pty Ltd.

The benefits provided to the consumer by the warranty are in addition to other rights and remedies available to the consumer under the law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### Exclusions and Conditions:

1. The purchaser failing to comply with Sunbather installation and engineering specifications, maintenance and operational instructions.
2. Design and construction of the pool must comply with Sunbather engineering specifications.
3. Normal wear and tear.
4. Any incidental or consequential losses.
5. The pool roller supplied will require regular inspection, maintenance, and eventual replacement.
6. Acts of God or extreme weather conditions. Under-such circumstances we recommend that your cover is removed and safely stored on the roller.
7. Damage caused by neglect (such as not removing pool toys when cover is in operation) and rough handling.
8. Exceptional circumstances, such as heavy falling objects, storm damage, or damage caused by people walking/jumping on the cover.



# Automatic CVX Cover Roller - Warranty

Date effective: 1st August 2024

## Exclusions and Conditions:

9. Damage or failure of equipment caused directly or indirectly from any work done on the system by a person not authorised by Sunbather.
10. Damage or failure caused by the absence of, or defective water leveling equipment or overflow, as per installation requirements.
11. We note that manufacturers are not responsible for problems that are beyond their control and will not have to pay damages for goods that fail to meet Consumer Guarantees due to:
  - a cause that occurs after the goods left the manufacturer's control; or
  - an act, default, omission or representation made by some other person that is not an employee or agent of the manufacturer. For example, the original purchaser of the product damaged or used the goods in an unreasonable or unintended manner that caused the defect.
12. Proof of purchase must be supplied.
13. This warranty applies from invoice date.

## Please note:

- Roller pits need to be easily accessible by one person and any coverings need to be removable.
- Charges will apply for labour associated with removing covers and Sunbather takes no responsibility for damage to coverings, e.g. if it is necessary to remove paving to access the pit, Sunbather will not be liable for damage to pavers, etc.

