

SUNTUBE - 2 RIGID SOLAR PANEL WARRANTY

Solar Warranty - Effective 1st January 2022

We the manufacturer and supplier warrant that the **Sunbather Suntube-2 Rigid Panel Solar Collector** is guaranteed to continue performing the function for which it was designed; limited to heating swimming pool water. No other function or purpose applies.

Sunbather offers this warranty to rectify, free of material charges any defects caused solely by faulty workmanship, manufacturing or materials only, as long as the product is subjected to normal use and service.

Subject to Sunbather's Terms and Conditions of Trade, and exclusions mentioned below, the solar pool heating system has the following component warranties.

- **Suntube-2 Rigid Panel:** Warranted for 15 years.
- **Solar Pump:** Sunbather pass on the pump manufacturer's warranty. Refer to your pump manufacturer.
- **All Sunbather Controllers:** 2 year replacement warranty. 1 year (12 months) on sensors.
- **All PVC pipe & fittings, manifolds and all other related components and accessories:** 1 Year (12 months).
- **Installation:** 1 Year (12 months).

Exclusions to this warranty:

1. Damage or failure of equipment caused directly or indirectly by any work done on the system by a person not authorised by Sunbather.
2. Damage to metal roofs or gutters or drinking water storages caused by water leakage from the solar system, or for any other consequential damage caused by chemically treated water flowing through or from the solar system, or from rainwater ingress caused by blocked gutters or obstructed watercourses. It is the owner /purchaser's responsibility to keep the roof & waterways clear of debris which may cause the restriction of the natural water flow.
3. Incidental or consequential loss.
4. Damage caused by bird, rodent, or vermin life unless otherwise stated.
5. The condition of existing equipment and pipework that may affect the correct operation of the solar pool heating system.
6. Labour or travel costs incurred after the first 12 month warranty period.
7. Damage or failure due to conditions beyond the reasonable control of Sunbather. Acts of God or extreme weather conditions.
8. Any travel, freight and/or associated costs with warranty claims.

General Conditions:

- This warranty period applies strictly from date of invoice.
- This warranty is not transferrable.
- It is a condition of this warranty that the solar system be inspected annually and any faults reported within 14 days from inspection date to Sunbather.
- All Sunbather solar systems must be installed in strict accordance to the installation manual. Any variations of installation works to the manual will void warranty.
- It is highly recommended that an authorised Sunbather service-person inspect annually to ensure maximum operation efficiency.

Additional Bird and Rodent Protection Plan:

In the highly unlikely event of damage by cockatoos or rodents to your Sunbather Solar Collector, the original purchaser of the system will be covered for the following:

12 Month Full Cover following original installation of the solar system: During this period if any collector is damaged by birds or rodents, the affected collector area will be repaired or replaced at no cost to the owner. Labour, freight and travel costs are applicable and will be charged to the customer.

5 Year Extended Cover following the first 12 months full cover: If any area of solar collector is damaged by cockatoos or rodents, the affected area will be repaired or replaced at one half of the then retail price. Labour, freight and travel costs are applicable and will be charged to the customer.