



ROLLERS WARRANTY

Rollers Warranty - Effective 1st January 2020

General Roller Warranty Conditions:

We the manufacturer and supplier warrant that the Sunbather Pool Cover Roller is guaranteed to continue performing the function for which it was designed (pool cover roller systems) for the warranty periods outlined below. No other function or purpose applies.

The Roller is to be installed on level ground and Sunbather are not responsible for adapting the roller unit from standard, to suit site specific, uneven surfaces.

Sunbather offers this warranty to rectify, free of material charges, any defects caused solely by faulty workmanship, manufacturing, or materials only, as long as the product is subjected to normal use and service.

Subject to Sunbather's Terms and Conditions of Trade, the pool cover roller system has the following generic component warranties:

- All Stainless Steel End Frames: 10 Years
- Straps & Cords: 1 Year
- Installation: 1 Year

This warranty period specifically applies from date of invoice. (See below for specific product warranty and exclusions)

Roller Types:

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| Motorised Rollers: | Structural components/roller (5 years); Motors & electronics (1 Year). |
| Platinum Roller: | Endframes (10 years); All shafts, wheels, & accessories (1 Year). |
| Manual Commercial Roller Range (inc 114mm - 200mm shafts & custom made rollers): | Structural components (10 years); Bearings, castor wheels & accessories (3 years). |
| Stainless Steel Range (inc 114mm - 200mm shafts & custom made rollers): | Structural components (10 years); Bearings & castor wheels (3 years); All other accessories (1 Year). |
| Motorised Aqua Valet: | Structural components (10 years); Wheel castors (3 years); Motors, electronics, wiring & other components (1 Year). |
| Downunder Roller System: | PVC Housing (5 years); Lid, roller parts, roller, gear-drive and accessories (5 years); Gear-drive handle (2 Years). |
| Seat Roller: | Endframes, seat and roller parts (5 years); Gear-drive handle (2 Years). |

Exclusions to this Warranty:

1. Damage or failure of equipment caused directly or indirectly from work done on the system by a person not authorised by Sunbather.
2. Damage or failure due to conditions beyond the reasonable control of Sunbather
3. Any incidental damage or consequential loss caused by faulty workmanship.
4. Damage or difficulty of use due to uneven ground surface.
5. Damage caused by overheating above 45 degrees Celsius.
6. Damage caused by Acts of God or extreme weather conditions
7. Ordinary wear and tear is not a defect in workmanship or material and is not covered under this warranty. Ordinary wear and tear is to be determined by an authorised Sunbather representative
8. Fading of seat/lid colours over time.
9. Labour or travel costs incurred after the first 12 month warranty period.
10. This warranty is not transferrable.