Downunder Rollers

CARE & MAINTENANCE GUIDE



Manual | Motorised

Your roller requires care and maintenance to achieve maximum life and to uphold the warranty. The following are recommended maintenance steps:

- 1. Do not store chemicals close to Downunder Roller, chemical spills on the lid may permanently mark.
- 2. Keep the Cogs clean and free of debris. Never apply lubricant on the Gear Drive/Cogs.
- 3. Keep the framed area around the lid free of debris.
- 4. Regularly clean out the 'pit/housing'. It is important to keep the 'pit' area free of debris that could interfere with the operation of the roller.
- 5. Rollers and lids can be cleaned down with water and a cloth.
- 6. Do not place excessive weight on the roller lid or tube.
- 7. Prevent water from filling the 'pit/housing' as it can damage the cover and water can potentially seep into the roller tube, making it heavy and difficult to operate. For motorised rollers, water filling the 'pit/housing' will damage the motor and void the warranty.
- 8. Never force the roller if the cover is stuck under the coping. Lift the cover manually over the coping before winding it in to avoid damage to the cover, straps, gear housing, and roller handle.
- 9. With surfaces like travertine with a smooth texture, you may encounter some challenges using the roller due to suction causing the cover to 'stick' to the smooth surface. In these situations, simply lift the cover over these areas to reduce resistance.
- 10. If the roller is installed far from the pool, the cover can be harder to use due to increased drag. In these cases, lift the cover over this area to reduce resistance.
- 11. To ensure the durability of your pool cover, it is advisable to smooth out any sharp edges on the pool coping where the cover is connected to the roller. These edges can potentially cause damage to the underside of the cover when it is being deployed or retracted.
- 12. For motorised rollers, if the cover is stopping short please refer to the operation guide for resetting limits.
- 13. For motorised rollers used on a domestic pool, batteries in the remote should be changed every 12 months or when they don't have sufficient charge.



