



SECURITY COVER WARRANTY

Security Cover WARRANTY

We the supplier warrant that the Sunbather Pool Cover Roller is guaranteed to continue performing the function for which it was designed (pool cover roller systems) for the warranty periods outlined below. No other function or purpose applies.

This warranty covers the repair or replacement of any faulty Sunbather supplied component, and we may, at our sole discretion, elect to either repair or replace such faulty components.

Subject to Sunbather's Terms & Conditions of Trade, the Security Cover (CVX Foam Filled or Clear Polycarb)/roller system has the following component warranties:

The CVX Foam Filled or Clear Polycarb Pool Cover: The cover is warranted for a period of five (5) years as per manufacturers warranty. This warranty will not cover exceptional circumstances, such as, chemical spillage onto the cover, heavy falling objects, storm damage, or damage caused by people walking/jumping on the cover. Slats joined by dowelling are included in this warranty. It is also a requirement of this warranty that you keep your pool chemical balance at recommended levels. Some fading may occur over time. Discolouration/condensation/cloudiness in Clear Polycarb slats may occur over time and is not deemed warranty.

Stainless Steel Roller Mechanism: The stainless steel mechanism including the roller itself and all stainless components are warranted for a period of five (5) years.

EXCLUSIONS TO THIS WARRANTY:

- **Water Chemistry:** Pool chemistry must not exceed 2ppm free chlorine levels and pH must not range outside of 7.0 – 7.5. If shock treating the pool, ensure pool cover is off the pool to allow free chlorine to dissipate. It is important that the sanitisation system is automated or of a sophistication that it will not continue to over dose chlorine and/or any alternative sanitising oxidant while the cover is on the pool. ORP controlled sanitisers are recommended for this purpose. Failure to maintain correct water chemistry levels will cause damage to the cover and fully void the warranty.
- Damage or failure of equipment caused directly or indirectly from any work done on the system by a person not authorised by Sunbather.
- Damage or failure due to conditions beyond the reasonable control of Sunbather, e.g. leaving floating pool toys in the pool while operating the cover.
- Damage or failure caused by the absence of, or defective water levelling equipment or overflow as per installation requirements.
- Failure to perform regular pool maintenance and cleaning.
- Labour or travel costs incurred after the first 12 month warranty period.
- Ordinary wear and tear is not a defect in workmanship or material and is not covered under this warranty. Ordinary wear and tear is to be determined by an authorised Sunbather representative.
- Any incidental damage or consequential loss caused by faulty workmanship.
- Damage caused by Acts of God or extreme weather conditions.
- Damage/staining caused by leaf, organic matter and algae building up on top of the cover.
- Discolouration/condensation/cloudiness in Clear Polycarb slats may occur over time and is not deemed warranty.

Important Notes:

1. Requests for onsite service calls will be fully chargeable if the product, fault, or damage in question is found not to be covered by this warranty.
2. Roller pits need to be easily accessible by one person and any coverings need to be removable.
3. Charges will apply for labour associated with removing covers and Sunbather takes no responsibility for damage to coverings, e.g. if it is necessary to remove paving to access the pit, Sunbather will not be liable for damage to pavers, etc.
4. This warranty is not transferrable.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

All claims must be made direct to Sunbather Pty Ltd and must be accompanied by an invoice or proof of purchase. The warranty periods stated below are from "Invoice Date."

The pool cover system supplied will require regular inspection, maintenance, servicing and eventual replacement.

Blanket Attachment Straps: Attachment and guide straps are warranted for a period of 2 years.

Electrical Components: The power supply is warranted for one (1) year and the motor and switch gear are warranted for a period of two (2) years.

In the maintenance of the product, Sunbather may use new or equivalent to new parts, assemblies or products for equal of improved quality. All defective parts become the property of Sunbather Pty Ltd.