



# SECURITY COVER WARRANTY

Effective 1st May 2023

We warrant that the Sunbather Pool Cover Roller is guaranteed to continue performing the function for which it was designed (pool cover roller systems) for the warranty periods outlined below. No other function or purpose applies.

**CVX Foam Filled or Clear Polycarb Pool Cover:** The cover is warranted for a period of five (5) years as per manufacturers warranty. Slats joined by dowelling are included in this warranty.

**Stainless Steel Roller Mechanism:** The stainless steel mechanism including the roller itself and all stainless components are warranted for a period of five (5) years.

**Cover Attachment Straps:** Attachment and guide straps are warranted for a period of 2 years.

**Electrical Components:** The power supply is warranted for one (1) year and the motor and switch gear are warranted for a period of two (2) years.

This warranty covers the repair or replacement of any faulty Sunbather supplied component, and we may, at our sole discretion, elect to either repair or replace such faulty components.

In the maintenance of the product, Sunbather may use new or equivalent to new parts, assemblies or products for equal or improved quality. All defective parts become the property of Sunbather Pty Ltd.

This warranty is not redeemable for cash and only applies to the original purchaser and is non-transferable.

In addition to any statutory rights the customer may have, we the manufacturer and supplier warrant that your Sunbather Security Cover is guaranteed to continue performing the function for which it was designed - Providing the product has been used and maintained in accordance with the warranty's exclusions and conditions.

## Important Notes:

- *Roller pits need to be easily accessible by one person and any coverings need to be removable.*
- *Charges will apply for labour associated with removing covers and Sunbather takes no responsibility for damage to coverings, e.g. if it is necessary to remove paving to access the pit, Sunbather will not be liable for damage to pavers, etc.*

## Warranty Exclusions & Conditions

1. The purchaser failing to comply with Sunbather installation instructions.  
e.g. leaving floating pool toys in the pool while operating the cover.
2. Normal wear and tear. Ordinary wear and tear to be determined by an authorised Sunbather representative.
3. Any incidental or consequential losses.
4. The pool cover system supplied will require regular inspection, maintenance, servicing and eventual replacement.
5. Overheating the cover in temperatures greater than 34°C, either in storage or on the pool/spa.
6. Acts of god or extreme weather conditions. Under such circumstances we recommend that your cover is removed and safely stored on the roller.
7. The user subjecting the cover to stress conditions which may result in tears, cuts or damage. And damage caused by neglect and rough handling.
8. Exceptional circumstances, such as chemical spillage onto the cover, heavy falling objects, storm damage, or damage caused by people walking/jumping on the cover.
9. **Water Chemistry:** Pool chemistry must not exceed 2ppm free chlorine levels and pH must not range outside of 7.0-7.5. If shock treating the pool, ensure pool cover is off the pool to allow free chlorine to dissipate.  
It is important that the sanitisation system is automated or of a sophistication that it will not continue to over dose chlorine and/or any alternative sanitising oxidant while the cover is on the pool. ORP controlled sanitisers are recommended for this purpose.  
Always follow instructions on chemical containers. Damage caused by incorrect water balance is not a manufacturing fault. Failure to maintain correct water chemistry levels will cause damage to the cover and fully void the warranty.
10. Some fading may occur over time in CVX Foam Filled slats.
11. Discolouration/condensation/cloudiness may occur over time in Clear Polycarb slats.
12. Damage/staining caused by leaf, organic matter and algae building up on top of the cover.
13. Damage or failure of equipment caused directly or indirectly from any work done on the system by a person not authorised by Sunbather.
14. Damage or failure caused by the absence of, or defective water leveling equipment or overflow, as per installation requirements.
15. Due to high temperatures and chemical levels, normal cover warranty periods do not apply when used in a spa. If used in a spa, cover carries a 12 month warranty.
16. Labour or travel costs incurred after the first 12 month warranty period.
17. Proof of purchase must be supplied.
18. This warranty applies from invoice date.
19. Claims must be made to your nearest Sunbather Pty Ltd branch.
20. Replacements do not come with a new warranty.